

From: info@northpointuk.co.uk
Sent: 16 January 2020 07:10
To: Catlyn, Lucy
Subject: RE: Fora

Good Morning Lucy/Licensing Team,

I would like to clarify the situation from my perspective. Fora Restaurant has failed to communicate with me efficiently despite my several attempts during this process Premises Licence application and TEN Notices). Client has not made my payments on time despite my several attempts. Client also doesn't want to pay the additional cost of TEN Notice applications. Whenever I asked money all owner become silent or not taking my calls or making little payment on last minute.

During the last two months, I have raised these issues to Licensing officer Lucy. She is aware of this problem. In one occasion Lucy was advising me to put all TEN notices in once but when I have explained the situation to the owner, they did not take my call on time nor wanted to pay my cost and application costs. However, I have still made some of the application by paying from my own account.

In one occasion licensing officer Jacquie went to premises and explained the issue then client took my call on the premises while Ms Jacquie standing next to him then he make an additional payment of £150 which wasn't covering my cost nor 6 TEN Notice fees for the application. Please see below related e-mail dated: 18 Dec 2019.

“ Hi Halit

I understand that your client, Fora have not been replying to you and not sent you money for TENS to be submitted. I have copied Surrey Police into this email so that they are aware.

Kind regards
Lucy

Lucy Catlyn
Licensing Enforcement Officer
Environmental Health and Licensing

Above is an example and I have had similar issues during all this process.

If you require any further information, please feel free to contact me.

Kind Regards

Halit Ertas
Planning Consultant

From: Catlyn, Lucy
Sent: 14 January 2020 16:38
To: 'info@northpointuk.co.uk'
Subject: RE: Fora

Hi Halit

I understand from our conversation that you asked your client to pay for the newspaper advert and they unfortunately did not pay it

Therefore you have advised me that the newspaper advert was not advertised and this has only just come to your attention today.

We will visit the premises as licensable activities must cease with immediate effect.

Kind regards

Lucy Catlyn
Principal Licensing Officer
Environmental Health and Licensing

From: Catlyn, Lucy
Sent: 14 January 2020 16:34
To: 'info@northpointuk.co.uk'

Hi Halit

Unfortunately this does not state which newspaper and date it was published?

Thanks
Lucy

Lucy Catlyn
Principal Licensing Officer
Environmental Health and Licensing

From: info@northpointuk.co.uk
Sent: 14 January 2020 15:59
To: Catlyn, Lucy
Subject: RE: Fora

Hi Lucy,

Please see attached newspaper advert proof as requested.

Surrey Advertiser.

Halit Ertas
Planning Consultant

From: Catlyn, Lucy
Sent: 13 January 2020 17:41
To: 'Info@northpointuk.co.uk'
Cc: Sokhey, Sandeep

Hi Halit

I don't appear to have heard from you in relation to the below

Please can you urgently advise where you advertised this application.

Thanks
Lucy

Lucy Catlyn
Principal Licensing Officer
Environmental Health and Licensing